

# Greek Sustainable Development Fee

## Frequently Asked Questions

### What exactly is the Greek Sustainable Development Fee?

It's a new fee that applies to all cruise guests visiting the Greek Islands. It's part of an initiative by the Greek Government to promote sustainable tourism – helping to support island infrastructure and make sure local communities benefit from the growing number of visitors.

### How much is the fee? (per port per person)

| Season   | Dates                               | Ports                 | Government Fee |
|----------|-------------------------------------|-----------------------|----------------|
| Peak     | (Jun 1 to Sep 30)                   | Santorini & Mykonos   | 20€            |
|          |                                     | All other Greek Ports | 5€             |
| Shoulder | (Apr 1 to May 31 & Oct 1 to Oct 31) | Santorini & Mykonos   | 12€            |
|          |                                     | All other Greek Ports | 3€             |
| Off-Peak | (Nov 1 to Mar 31)                   | Santorini & Mykonos   | 4€             |
|          |                                     | All other Greek Ports | 1€             |

### How will you let me know more information?

Celestyal guests will be contacted proactively via email (either directly or via their travel advisor), details will be available on the website, with messaging in the port terminals, and onboard announcements.

### How will the Sustainable Development Fee process work for me while onboard?

When you embark on your cruise, each adult guest signs a consent form acknowledging the Sustainable Development Fee. This must be signed before you're able to board.

During your cruise, the fee will be automatically charged to your onboard account based on the ports you disembark at and the time of year.

The total charge will appear on your final cruise invoice.

### How and when is the fee charged?

The onboard system will charge your account when you scan your card to disembark, based on the ports of disembarkation, and each applicable port fee.

The balance will be due for payment at check-out.

### Will I see the fees during the cruise?

Yes. Charges will appear as line items on your onboard account, which can be checked at reception, and will be payable on the final cruise invoice.

### What if I don't disembark at any ports?

Only guests who scan their cards to disembark at Greek ports are charged.

If you choose to stay onboard, no fee is applied.

**Will the fee affect the cruise price?**

No. The fee is added to the onboard account, not included in the fare.

**Does the fee apply to all Greek ports?**

Yes, the fee is charged per person, per visit.

So, if your cruise stops at multiple islands you may be charged more than once.

**Are children or infants exempt from the fee?**

Final clarification from Greek authorities is pending. However, Celestyal's current policy assumes that infants ("babes in arms") may be exempt, subject to confirmation.

**Do Greek guests have to pay the fee?**

Yes. Greek nationals are subject to the Sustainable Development Fee

**What is the consent form process?**

Every adult guest must sign a consent form at embarkation, confirming awareness and agreement to pay at check-out.

**What happens if a guest does not sign the consent form?**

Guests who do not sign the form will not be allowed to disembark at Greek ports during the cruise.

**What documentation do prepaid organised tour/ group guests need to present?**

If you are part of an organised tour who has prepaid their Tourism Sustainability Fee each group guest or accompanying group leader must present a payment confirmation email on embarkation.

Please check with your tour leader if this has been prepaid prior to embarkation – if it has the information will also be reflected in the terminal check-in list and PMS.

**What about refunds?**

Any groups where their group leader has pre-paid on their behalf, the applicable refund will be processed directly with the group leader after the cruise. If a tour operator or group leader prepays for their group, refunds will go directly back to the TO.

**Where will the funds go?**

The revenue contributes to local port enhancements (e.g., accessibility, waste management) and national environmental conservation.

**Does Celestyal benefit financially from the Tourism Sustainability Fee?**

Please note that these fees are set and mandated by the Greek authorities and apply to all cruise lines operating in Greece. Celestyal does not determine or control these charges. Celestyal acts as an intermediary for the collection and remittance in full of the Tourism Sustainability, in compliance with legal obligations. Celestyal does not retain nor derive any profit from the collection of this fee.

