

RADIUS Church Mission

- GLORIFYING GOD by planting churches that make disciples and live generously.

Serve Team Purpose

- **Connect** with each person.
- **Discover** where they are in their journey.
- **Guide** them toward taking their next step.

Role Summary

- Engages and connects with guests during services, discerning their stage on the discipleship pathway and guiding them to next steps. Assists as an usher once service begins, helping latecomers find seats and adding chairs as needed, helping the Serve Team fulfill its purpose and advance the RADIUS mission.

Responsibilities

- Serve as scheduled.
- Arrive ___ **minutes** before service time.
- Roam auditorium, discern guests' stage on the discipleship pathway and provide appropriate guidance.
- Identify new guests and discern how to engage—whether to have deeper conversations, schedule follow-ups, connect them to others, or briefly check in.
- Coordinate smooth connections using clear, relational language:
 - **Everyone:** “How long have you been coming to RADIUS?”
 - **Groups:** “I think a group would be a great next step.”
 - **Baptism:** “If you’re ready, we’d love to start the conversation.”
 - **Serving:** “I think the serve team would be a great next step.”
 - **Follow-Up:** “It was great meeting you. Are you free for coffee or lunch this week?”
- Once service begins, assist as an usher by helping guests find seats and setting out extra chairs if needed.
- When the sermon starts, be seated and participate in the rest of the service.
- Participate in weekly huddles.
- Respond to schedule requests and communication using the church’s designated platform.
- Volunteers are responsible for communicating with team lead if they cannot serve as scheduled.
- Wear assigned lanyard with name tag while serving, as determined by campus.

What Success Looks Like

- Connect with at least 2 new people/families each Sunday.
- Schedule at least 1 one-on-one follow-up each week.
- Partner with staff to ensure guests are followed up with and taking next steps.

First Impressions

Greeter Team Job Description

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Role Summary

- Welcomes guests with warmth and care, providing a friendly and attentive presence, supporting the First Impressions team in fulfilling its purpose and advancing the RADIUS mission.

Responsibilities

- Serve as scheduled.
- Arrive ___ **minutes** before service time.
- Participate in weekly huddles.
- Stand in assigned positions in the lobby or at a door, as directed by the First Impressions Lead.
- Hold doors open and greet guests with friendliness and care.
- Welcome new families with children and personally guide them to the Kids area.
- Be alert to guests who may be new, lost, or looking for guidance.
- Provide umbrellas or walk guests to/from their cars during rain, as needed.
- Communicate potential safety risks to the Safety Team.
- Assist with placement and visibility of wet floor signs when required and as determined by campus.
- Wear assigned lanyard with name tag while serving, as determined by campus.
- Respond to schedule requests and communication using the church's designated platform.
- Volunteers are responsible for communicating with team lead if they cannot serve as scheduled.

What Success Looks Like

- Guests feel welcomed and valued immediately upon entering.
- First Impressions Lead is supported in managing the team and coverage.

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Role Summary

- Leads and equips the First Impressions team to connect with guests, guide their next steps, and ensure the team operates smoothly, helping the Serve Team fulfill its purpose and advance the RADIUS mission.

Responsibilities

- Shepherds volunteers by:
 - Connecting with them.
 - Discovering where they are in their spiritual journey.
 - Guiding them by providing or facilitating intentional discipleship and care.
- Serve weekly.
- Arrive ___ **minutes** before service time.
- Lead and support volunteers: Greeters, Connect and Roamers/Sharks/Ushers.
- Recruit, onboard, and mentor volunteers; ensure clear understanding of roles and processes.
- Maintain serve schedule and confirm coverage.
- Serve as primary contact for lobby guest experiencing issues.
- Use the church's designated platform for scheduling and communication.
- Participate in weekly huddles.
- Ensure the team is using umbrellas to walk guests to or from their cars during rain, as determined by campus.
- Wear assigned lanyard with name tag while serving, as determined by campus.

What Success Looks Like

- Volunteers are scheduled, trained, supported, and confident in their role.
- Coverage gaps are resolved proactively; volunteer concerns addressed promptly.