

### **RADIUS Church Mission**

- GLORIFYING GOD by planting churches that make disciples and live generously.

### **Serve Team Purpose**

- **Connect** with each person.
- **Discover** where they are in their journey.
- **Guide** them toward taking their next step.

### **Role Summary**

- Supports the Safety Team Lead in maintaining a secure and safe environment for guests, assisting with smooth operations, and helping the Serve Team fulfill its purpose while advancing the RADIUS mission.

### **Responsibilities**

- Provide a visible, friendly presence throughout service, greeting people and remaining alert to surroundings.
- Report concerns (suspicious behavior, medical needs, facility issues) immediately to the on-site police officer or Safety Team Lead.
- Assist the police officer or staff as directed during any safety or medical situation.
- Arrive \_\_\_ **minutes** before service time (as determined by your campus).
- Offer help to those who appear lost, confused, or in distress.
- Coordinate with other teams to maintain smooth flow and awareness of what's happening in different areas.
- Protect confidentiality when safety issues or incidents occur.
- Stay calm and composed in all interactions, modeling a Christ-like response under pressure.
- Participate in weekly huddles.
- Wear assigned lanyard with name tag while serving, as determined by campus.
- Respond to schedule requests and communication using the church's designated platform.
- Volunteers are responsible for communicating with team lead if they cannot serve as scheduled.

### **What Success Looks Like**

- Guests feel safe and protected throughout service.
- Safety Team coverage is consistent, and volunteers follow protocols.
- Incidents are reported accurately and promptly.

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### **Serve Team Purpose**

- **Connect** with each person.
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### **Role Summary**

- Leads and equips the Safety Team to maintain a secure and safe environment for guests, ensuring smooth operations while supporting the Serve Team purpose and advancing the RADIUS mission.

### **Responsibilities**

- Shepherds volunteers by:
  - Connecting with them.
  - Discovering where they are in their spiritual journey.
  - Guiding them by providing or facilitating intentional discipleship and care.
- Arrive \_\_\_ **minutes** before service time.
- Ensure all Safety Team volunteers are scheduled and present for assigned service coverage.
- Greet and brief team before each service with reminders or updates.
- Model a calm, friendly, and observant presence.
- Establish communication with the police officer at the start of the day.
- Defer to the officer for all law enforcement actions.
- Monitor key areas and buildings and direct volunteers as needed.
- Respond promptly to concerns, incidents, or facility hazards.
- Document safety or medical issues, as determined by the campus.
- Coordinate with campus pastor, staff and serve teams to ensure a seamless and secure guest experience.
- Recruit, onboard, and mentor new volunteers.
- Maintain serve schedule and ensure coverage.
- Use the church's designated platform for scheduling and communication.
- Participate in weekly huddles.
- Wear assigned lanyard with name tag while serving, as determined by campus.

### **What Success Looks Like**

- Every service has appropriate safety coverage and clear communication between volunteers, staff, and the police officer.
- Team volunteers understand their role and feel equipped and valued.
- Guests feel safe and at ease, never distracted by the team's presence.
- Incidents are managed calmly, reported accurately, and followed up with care.
- The Safety Team and on-site police officer communicate effectively and support each other.
- Concerns are reported quickly and clearly to the appropriate person.
- Volunteers demonstrate alertness, kindness, and good judgment.
- Coordination with other team leads and campus leadership is clear and effective.