FELLOWSHIP BIBLE CHURCH

Security

Fellowship Bible Church (FBC) seeks to be a good steward of the resources which the Lord provides for the ongoing operations and ministry.

At FBC, we use TouchPoint, a church management system that lets you securely give online and view your contribution history. TouchPoint is used by churches across the country and provides secure, integrated payment processing for every gift.

There are two parts to keeping your information secure. The first is data security. TouchPoint uses industry-standard encryption to protect your information as it travels between your device and the system, and payments are processed in line with PCI security standards, the requirements set by the major card networks for handling payment information.

The second part relates to your account. When you create a TouchPoint account, you can begin giving right away. If you sign up using an email address or phone number that's already in our records, your new account will connect to your existing information automatically, and your previous giving history will be available to you.

If you sign up with a different email address or phone number, your account will still work for giving, but your past contributions won't appear until our staff connect it to your existing record. To protect your privacy, we verify that your information matches our records before linking them, and we'll reach out by email if anything needs to be confirmed. If you think this applies to you, email us at giving@fbcva.org and we'll take care of it.