

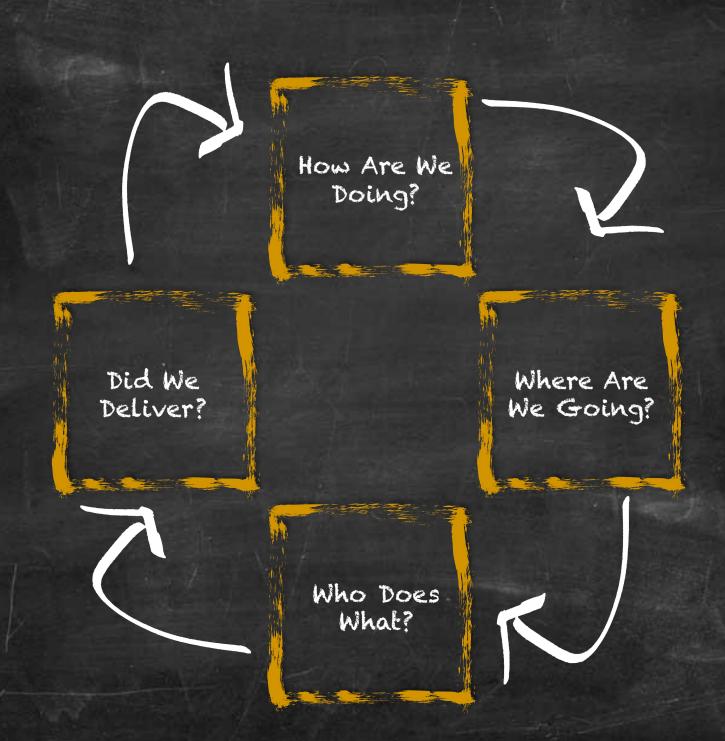
## GUEST SERVICES

GREETERS, USHERS, SETUP TEAM, BOOK STORE, PARKING, CONNECTIONS TEAM

# FROM MOMENTS TO EXPERIENCES

MARCUS D. KING, SENIOR PASTOR

The "WIN" for the Ministry Health Assessment is that the CONNECTION TEAM MINISTY gets a fresh perspective on where we have been, where we are now, and where our ministry may be stuck. That insight sets us up for effective strategic planning.



### THE DC3 EXAMINATION

#### **HOW ARE WE DOING?**

Wise planning begins with an honest assessment of where you are now.



Our ministry team comes together to analyze what's healthy and what's stuck in the ministry from our individual points of view. This group discussion reveals strengths and challenges in our ministry that metrics may not have shown. Together, we start building the list of opportunities our ministry must consider as the process moves forward.

PURPOSE - During our planning, we will revisit the foundation. Starting with Scripture and a focused time of prayer, DC3 Connections & Guest Services Team Ministry will reflect on our purpose and the biblical bedrock for why we exist as a ministry.

VISION - Our team will shape a clear and specific vision for where we believe God is calling the CT & GS Team Ministry in 2022 and beyond.

CULTURE – Our team will identify each of our culture behaviors and reflect on them to drive us to create environments and experiences where GUEST will return the following week bringing another GUEST with them.

PLAN

#### WHERE ARE GOING?

Make vision actionable so you can empower people to play their parts.

#### WHO DOES WHAT?

Build a healthy leadership team & align roles to the strategy.



The win for the DC3 Connections Team & Guest Services Ministry is when we structure our leaders and volunteers to accomplish the vision. With an effective structure, we position our ministry team to execute at its highest potential.

We will understand more about how God's wired our teammates, and how to BETTER work together as a team.

We will develop the rhythms to execute the plan and start taking the steps that will lead the Connections Team & Guest Services Ministry Team to sustained health.



#### **DID WE DELIVER?**

Ministry won't slow down. Develop the systems to see the plan through.

