



Haven 127



The Why – We know removals are difficult. That's why Foster Families NRC offers a welcoming, trauma-informed space where children can find comfort and care while workers coordinate their next safe placement.

How to use Haven 127

The how – When you are in need of using Haven 127 you:

- Check the group text regarding Haven 127 to be sure it is not already being used by another worker.
- If the room is available, contact the person that has the access card for Foster Families NRC's backdoor.
 - This person would typically be the manager or director.
- FFNRC asks that there are 2 workers at all times
- Come in to the building through the back door and head down to Haven 127.
- There is a sign in sheet on the door outside of the supervision room, please sign in and out there.
 - Include all requested information.
 - Is available to make phone calls and arrange new placement arrangements
- If the child(ren) are in need of any supplies –
 - During hours, come upstairs and we will be happy to help them get them items they are in need of.
 - After hours, come upstairs and gather items needed.
 - When returning to downstairs, there is a QR code in Haven 127 that can be scanned to fill out the resource request form that is needed.
- Enjoy the space while waiting for the new placement to be arranged and/or are ready to receive the child(ren)

IMPORTANT INFO:

- Anyone using Haven 127 must enter and exit through the back door of Foster Families NRC.
- 2 workers must be present at all times.
- Children must be accompanied at all times. It is important to try to keep the children downstairs during ours of operation to avoid any crossover with our other families for the protection and amenity of all parties.
- Do NOT open the doors for anyone that is not directly affiliated with you and your case. This does include FFNRC guests.
- It is not required to notify FFNRC staff that you will be using the space outside of completing the sign in/out sheet. We don't mind if you do, but it is optional.
- Worker must clean up when finished using Haven 127, trash to the dumpster, toys picked up, etc. Wipe down couch, tables, chairs, etc with provided cleaning supplies in fish tank stand