



Reminders

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Resource Request Reminders

General

- We have pick up locations in Bay City, Midland, Gladwin and Bridgeport.
- Special requests or sensitivities, please include them on the resource request, we will see what we can do regarding those.
- Sizes **MUST** be included for any requests for shoes, clothing or sheets. If they are not provided, we cannot fill the request.
- Make sure that your marked items requested match the sizes provided.
- We **will** contact you when your request has been **completed**. Please do not stop by to wait. This causes a disruption to our workflow.
 - If the request(s) needs to be completed for a specific day, please include that in the special considerations.
 - If it is urgent, please include that in the special considerations.
 - Urgent Requests **MUST** be picked up in Bay City.

Foster, Adoptive, Kinship Families

- We serve **all** foster, adoptive, and kinship families
- We serve the entire family, as a whole. Not just the foster youth but bio and adopted children as well.
- Resource Requests can be submitted and picked up by the family or the worker.
- Foster, Adoptive and Kinship families are able to schedule their own shopping appointments or stop by one of our locations.

On-Going CPS and Reunification

- We serve families that are currently in on-going or are heading toward reunification.
- These requests **MUST** be **REQUESTED AND PICKED UP** by the worker. This provides us oversight. When the case is closed, these services stop.
- May NOT utilize our onsite locations for the protection and privacy of all parties.

If you are unsure about something, please ask. We are happy to answer. If the question is something that we do not provide, we will do our very best to get you an answer or resource.