You have received your family, now what?

Firstly, we want to thank you for adopting a family from our community this Christmas. Whether it is your first time or you have signed up to help for a few years, this is such an amazing way to bless local kids and their families at Christmas.

Secondly, please remember hardship looks different for everyone. A family member could have become unemployed or ill and are unable to provide Christmas gifts and cheer for their children this year.

Thirdly, beware of giving financial help for utilities, rent, etc. *Please refer the family to ALC's benevolence ministry for further assistance in this realm.*

Step by Step

- Familiarize yourself with the family and their requests on the wish list you were given.

- Attempt to contact the family.

- Call the family or the English-speaking contact.
    - Introduce yourself.
    - Let them know you are part of Abundant Life Church Adopt-A-Family program and verify their wish list.
    - Start to build a connection with them and clarify any wish list questions you may have.
    - Please let them know they will be receiving a letter with their specified pick-up time as we get closer to the pick-up date (these are normally mailed and/or emailed just before Thanksgiving).

- **If You Are Unable to Contact the Family**

  Our goal through Adopt-a-Family is to build meaningful connections and help every family feel loved, supported, and informed throughout the process.
    - If you are unable to reach your family, try following up at a different time or through a text message.
    - Remember that families may have circumstances that make communication difficult. Approach each interaction with patience, grace, and understanding.
    - Our desire is to keep families informed and offer support while respecting their time and space. We want our communication to be encouraging, never overwhelming.

- If you are having trouble connecting with your family, please contact ALC at **503-658-8271**.

Above all, we want our interactions to reflect the love of Jesus, showing each family kindness, compassion, and genuine care while helping them feel valued and supported.

- Have fun shopping for the kids!
  - Please try to get at least two toys on their wish list and a set of clothing for each child. This should be very achievable with a $75 per child amount.
  - **You do not have to buy everything on the wish list.**
  - If you are shopping for multiple children, we ask that each child receives the same number of gifts or comparable value.

- The family will have selected a store on their wish list. Please provide **ONE gift card per household**, valued at least at $75, using the store the family has selected.

- Once everything's purchased, wrap the gifts, and add to each gift their assigned family # (e.g. HV-100 or SA-401).
  - The family number will be on the top of the wish list pdf or paper copy if you picked a paper copy up.

- Drop off at your ALC campus.
  - Gifts will be collected **before, during, and after both services on *Sunday, November 29th & Sunday, December 6th*.**
  - All family gifts need to be dropped off at the same time, as they will be bagged together and tagged by volunteers.
  - Understandably, things do happen. Please order your gifts in plenty of time as the gifts are given to families on pick-up date **December 12th.**

Your life group or family adopted a family – Please read the following:

- Make sure similar $$ amounts are spent on all children in the family, and they each have the same number of gifts.
- If some want to do more, consider adopting a bigger family!
- Bring all the family gifts together. If you're a life group, perhaps have one person collect all the gifts and drop them off all at once. Or have a designated meet time and/or place in the lobby to make sure all gifts are accounted for before handing them over. This will prevent mistakes as volunteers' bag and tag all gifts once they arrive.