

Case Study Explanation

The purpose of this project is to exercise the competencies that you have developed while enrolled in NRSM. Use what you've learned through A Spirit-Empowered Church: An Acts 2 Ministry Model, Relationships & Ethics in Ministry, Conflict Management for Church Leaders, Effective Leadership, and Church Administration, Finance, and Law, to create a solution to a common benevolence need of the church.

This project will satisfy 30 points of the Advanced Ministerial Internship. Your effort to plan, consider volunteer management, consider other ministries, manage a budget, use background checks properly, and create a benevolence policy will all be evaluated.

To be successful you will need to follow the following steps.

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8	Case Study Response & Specific Process Template

Benevolence Case Study

Step One: Select your Prompt

Choose one of the three prompts provided. The task is to understand the need being presented, and proceed to steps two and three to complete the case study.

1. A Single Parent & The Last Minute Camp Scholarship

You are the Youth Pastor and a parent calls you six days before your group of four leaders and 50 students leave for a week at summer camp. The parent mentions that their child has been coming to the youth group and has strongly befriended a few students who've been a positive influence on their child. You know this student. You love this student and you've seen the intentional way your other students have included them over the recent months. They seem to be so close to following Jesus wholeheartedly.

The parent is a single parent with a restricted income and is asking if it's too late to send their student to camp. The parent struggles to choke out over the phone that they need a full-scholarship for their child. The summer camp has room for the addition but there will be a significant late fee that would also need to be paid.

Consider in your response that you are stressed trying to get the students who registered on time ready for camp. You still need to communicate departure and return times to parents and leaders, send out packing lists, travel release waivers, and request medication and allergy plans.

Respond

How do you respond to the parent? Create a process to be sure that similar circumstances don't prevent future students from these experiences?

2. A Complete Stranger & The Impromptu Motel Stay

You are the office administrator at the front desk of the church and a person stops in. They smell like stale cigarettes and their appearance is generally unkempt. You've never seen them before but they tell you they've been to your church. They go on to mention that they really hit hard times, recently moved to your city from a bigger city, and don't have money for groceries.

They share that they have been staying at a local motel since Thanksgiving. The motel is known for housing transient people.

Benevolence Case Study

Prompt continued on the following page...

Some have mental health and addiction issues. They ask if the church can help pay their rent, mentioning another church said you would. They want \$750.

You know that if you agree to help, others from the motel will come to ask for assistance and the benevolence fund is low since it's the end of the financial year.

Respond

What do you say to the face of this stranger? Create a process for impromptu requests so that you can fairly respond to cases like this and others in the future.

3. A Church Family & The Late Bill to be Paid

You are the Kids Pastor. It's a Sunday morning and you're watching a volunteer serve in the preschool ministry. A girl tells a story of how she sprayed her mom with a sink spray hose. Overhearing, a boy interjects saying he did that but can't anymore. Laughing, the volunteer asks if his mommy said it was against the rules.

The boy's body posture changes and says, "No, the water broke." The volunteer assumes the hose broke and continues with the morning lesson.

At pick-up you tell the boy's mom, "I'm glad you're safe from the hose. Your son said "the water broke." The mom tears up, says "Yeah," grabs her son, and leaves.

You share the story with the lead pastor and she tells you that the woman's husband and others have been out of work since a local factory went through a series of layoffs. She directs you to follow up with the family to see if there are any financial needs and make a plan to care for others like them in the church.

Respond

How do you reapproach the conversation with the mother? How do you conversationally discover if her husband has been laid off? Create a process to care for this and other families affected by this local issue.

Benevolence Case Study

Step Two: Consider & Create a Budget

On a spreadsheet, create an annual budget showing what finances are available to meet the needs of your prompt. Be sure to consider and imagine other benevolence issues that the church may need to respond to throughout the year.

As a base, use the Community Assistance budget numbers found in our Annual Business Report at nr.church/report for your case study

To make a spreadsheet, a blank budgeting template can be found at the end of this document. Use the sample and definitions below to help you format your budget.

Sample Spread Sheet

Benevolence Budget				
Department	Account	Sub-Account	Item/memo	Amount
General	Benevolence	Bill Pay		\$1,000.00
	Benevolence	Grocery Card		\$500.00
Youth	Scholarship	Youth Convention		\$1,000.00
	Scholarship	Summer Camp		\$1,000.00
Missions	Ministry Expense	Holiday Outreach		\$1000.00
				\$4,500.00

Area Definitions

<u>Department</u>	Used to note the part of a total budget an expense is assigned to.
<u>Account</u>	Used to note the part of a department an expense is assigned to.
<u>Sub-Account</u>	Used to categorize an expense in an account in a department budget.
<u>Item/Memo</u>	Used to specify an expense made in a sub-account of a budget.
<u>Amount</u>	Used to show the dollar amount of expenses allowed in an area.

Benevolence Case Study

Step Three: Create a Response & Specific Process

Each prompt asks for a conversation to be had and a process to be created. Students can find a template at the end of this document. An example is provided below for your reference.

Student Name: Michael, Saylor

Prompt:

Highlight in **bold** the prompt you intend to use in your case study.

1. The Lonely Widow & the Annual Budget Blunder
2. The Miserly Mister & the Church Lunch Leftovers
- 3. The Itinerant Handyman & the Job to be Done**

Personal Response:

Create a response for the person needing assistance using the process you created to shape the conversation. Consider how someone might receive your statement and how it could affect their trust in the church as you develop your response.

Respond below...

Mark, I know you're a hard worker. I hate hearing that you're struggling to find work but we don't contract short term work or provide cash jobs.

We can't give you a cash job around the church, however, we do have a number of contractors and tradesmen in the church and we know of a few agencies in town that might be able to provide a place for regular work.

If I got you their contacts, you would be welcome to follow up with them for regular work or potentially find a job that's a good fit for you. Would you like that?

Created Process:

Create a process to shape how you might respond to the person needing assistance in your selected prompt. Consider what administrative, liabilities, or ministry teams might be impacted. Share any resources or tools you developed for persons looking for help.

Respond below...

Benevolence Case Study

Hometown Church Policy

"Hometown Church exists to Know Jesus, Love Each Other, and Serve the World. To accomplish this, it may require the employment of diverse persons gifted by the Spirit of God for diverse works (1 Corinthians 12:4-11, Ephesians 4:11-12). As a matter of maintaining this mission and stewarding the resources trusted to the church by God and his people, those gainfully employed by Hometown Church must hold to a lifestyle reflecting the mind of Christ (1 Corinthians 2:12-16, Romans 12:1-2), brotherly love for all people (1 John 4:19), and a heart to thoughtfully act in our world for the glory of God (Genesis 1:27-28, Acts 1:8)."

Hometown Church: Benevolence & Job Search Partners

Staffing Agency: ManpowerGroup, Inc 620 S Ashland Ave Ste 105S Green Bay, WI 54304-3689 https://www.manpower.com	Staffing Agency: Badger State Staffing 3215 W. College Ave. Appleton WI 54914 Phone: 920-574-2236 Email: appleton@badgerstatestaffing.com
Community Aid: Community 2000 Elizabeth Krause Community 2000 Coordinator Phone: 920-833-0277 Email: ekrause@capmail.org	Food Pantry: Paul's Pantry Website: https://www.paulspantry.org/ Food Pantry: Appleton Area Pantry Resources Online: Appleton Area: Food Pantry List

Process Explanation:

Describe the theological reasons you used to inform how you created your process. What scriptures informed your decision and are they applicable to the context of your prompt?

Respond below...

This policy speaks to Mark's need to find work by defining what the purpose of employment at Hometown Church is for. Mark's request is honorable in that it meets God's creation call for humanity to work and it meets the 2 Thessalonians 3:6-10 call to work over idleness.

However, using the written policy, temporary hiring of Mark would not appropriately meet the mission to know Jesus, love each other, or serve the world. It might be argued that offering temporary work might allow him to build a resume or earn an honest income: an expression of loving each other well. A rationale against this would be that this short-term work would not strategically help others know Jesus or serve the world because it would be motivated by Mark's desire to find a fast solution to a persistent issue: Mark won't commit to an employer.

A better expression to love Mark according to the church mission is to direct him to a host of job opportunities or to local agencies better fit to meet Mark's skillset as a handyman and need for meaningful employment. To do so I made a list of real resources for a hypothetical church to keep on hand based on a community of 3,500 people outside the larger Green Bay and Appleton areas. This list could be used in similar circumstances when future needs arise.



BENVOLENCE CASE STUDY TEMPLATES & SUBMISSION

Template Instructions

Use the templates on the following pages to complete your Benevolence Case Study. You may either copy and paste the existing templates below into a new document **OR** format a new document using the templates as a model to form your response.

Submitting Benevolence Case Study

Your Benevolence Case Study can be submitted by email to chris@nr.church. Please use the following labels and file names in your submission. See the example below.

Email Header:	NRSM - Case Study: First Name, Last Name
Budget:	NRSM - Case Study Budget: First Name, Last Name
Response & Process	NRSM - Case Study Response & Process: First Name, Last Name

Draft saved

Christopher Huettl (nr.church)

NRSM - Case Study: Chris Huettl

My Benevolence Case Study is attached...

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Pastor Chris Huettl
(715) 387-6111

northridge church

NRSM - Case Study Budget: Chris Huettl.pag... (90K)

NRSM - Case Study Response & Process: Ch... (90K)

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Benevolence Case Study

Consider & Create a Budget

Student Name: First Name, Last Name

Use the spreadsheet below to create an annual budget showing what finances are available to meet the needs of the prompt you selected. Show consideration of other benevolence issues that the church may need to respond to throughout the year.

As a base, use the Community Assistance budget numbers found in our Annual Business Report at nr.church/report for your case study.

Benevolence Budget				
Department	Account	Sub-Account	Item/memo	Amount
TOTAL				

Benevolence Case Study

Create a Response & Specific Process

Student Name: First Name, Last Name

Prompt:

Highlight in **bold** the prompt you intend to use in your case study.

1. A Single Parent & the Last Minute Camp Scholarship
2. A Complete Stranger & the Impromptu Motel Stay
3. A Church Family & the Late Bill to be Paid

1. Personal Response:

Create a response for the person needing assistance using the process you created to shape the conversation. Consider how someone might receive your statement and how it could affect their trust in the church.

Respond below...

2. Created Process:

Create a process to shape how you might respond to the person needing assistance in your selected prompt. Consider what administrative, liabilities, or ministry teams might be impacted. Share any resources or tools you developed for persons looking for help.

Respond below...

3. Process Explanation:

Describe the theological reasons you used to inform how you created your process. What scriptures informed your decision and are they applicable to the context of your prompt?

Respond below...