

Counseling Care Standards

Clemson Presbyterian Church desires to care well for its members, their children, regular attendees, and those closely connected to the church or its ministries. When professional counseling may be helpful, the church can assist in connecting individuals with trusted providers.

1. **Begin by reaching out.**

If you or your child may need counseling care, you are encouraged to speak with any trusted person, such as a pastor, elder, deacon, ministry leader, small group member, or staff. They can help you discern next steps and connect you with appropriate care.

2. **Contact the care line.**

If you prefer to begin the process more privately, you may call or text:

(864) 397-0080 x701

This number is monitored by a dedicated licensed professional counselor who is not on the church staff. Calls or texts received Monday–Friday during normal business hours will be returned as soon as possible. Messages received on weekends or holidays will be returned within 48 hours.

3. **Counseling providers.**

Clemson Presbyterian Church maintains a list of preferred licensed professional counselors who share our worldview and may support individuals and families as part of the care process. Our official counseling partnership is with **Greenville Counseling Associates** and the **Clemson Counseling Group**, though other qualified providers may also be used depending on the situation, availability, and specific care needs.

4. **Financial assistance.**

In some cases, Clemson Presbyterian may provide financial assistance for counseling services. The amount and length of assistance will be determined on a case-by-case basis and clearly communicated before counseling begins.

5. **Privacy and confidentiality.**

The church is committed to handling counseling needs with care, discretion, and respect. Personal information and details of care will be kept private and confidential, except where disclosure is required by law or necessary for safety.

6. **Scope of care.**

These standards apply primarily to members of Clemson Presbyterian Church and their children, as well as regular attendees and individuals closely affiliated with the church or its ministries.

7. **Emergency situations.**

If there is an immediate danger, threat of harm, or suicidal thoughts, call **911** immediately. You may also call or text **988** for the Suicide and Crisis Lifeline.

8. **Ongoing review.**

These standards may be reviewed and revised as needed to help the church provide wise, faithful, and effective care.